



We are a
REGISTERED
NDIS
PROVIDER

CAPABILITY SUPPORT SERVICES

Enriching lives. Every step.
Every second. Every day.

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COMPANY PROFILE



Who We Are

Capability Support Services is a registered NDIS provider delivering Allied Health and Positive Behaviour Support across Australia.

We support children, adolescents, and adults to build independence, confidence, and meaningful outcomes in their everyday lives. Our focus is not just on delivering services, but on creating support that feels relevant, empowering, and sustainable beyond each session.

At Capability, we believe support should be connected, responsive, and built around the individual. We bring together a multidisciplinary team across Speech Pathology, Occupational Therapy, Physiotherapy, Psychology, and Positive Behaviour Support to ensure each person receives care that is aligned, consistent, and practical in real life.

Rather than working in isolation, our clinicians collaborate to ensure every aspect of support contributes to a shared goal — helping individuals move forward in ways that matter to them.



Our Mission

To empower individuals to unlock their full potential and lead fulfilling, independent lives with the right support.

This mission drives everything we do — from how we engage with participants and families, to how we design therapy, build capacity, and measure success.

Our Values

At Capability Support Services, our values shape the experience of every person we work with. They guide our approach, our relationships, and the way we deliver support.

Embrace Neurodiversity

We celebrate the unique ways individuals think, learn, and experience the world. We recognise strengths, respect differences, and tailor our supports to align with each person's identity, preferences, and lived experience.

Spark Joyful Connections

We believe meaningful relationships are at the heart of quality support. We create environments where people feel safe, supported, and uplifted, building genuine connections that make a positive difference.

Empower Every Step

We support individuals to build confidence, develop skills, and take ownership of their journey. Our role is to guide, encourage, and provide the tools needed for greater independence and self-direction.

Grow, Learn, Thrive

We are committed to ongoing growth — for participants, families, and our team. We celebrate progress in all forms and support individuals to develop in ways that are meaningful, achievable, and lasting.

What We Do

Capability Support Services delivers a focused range of allied health and behaviour support services designed to improve quality of life and support long-term outcomes.

Positive Behaviour Support



We provide person-centred behaviour support that focuses on understanding the individual, reducing behaviours of concern, and improving overall quality of life through practical, evidence-informed strategies.

Psychology



Our psychology services support emotional wellbeing, mental health, and behavioural outcomes through tailored, therapeutic interventions that align with each individual's needs.

Occupational Therapy (OT)



We support individuals to build independence in everyday life, including daily living skills, sensory regulation, functional capacity, and participation in meaningful activities.

Physiotherapy



Our physiotherapy services focus on improving mobility, strength, coordination, and physical function, enabling greater participation in daily activities and community life.

Speech Pathology



We support communication, language development, and social interaction, helping individuals express themselves with confidence and connect with others.



Our Approach

Our approach is grounded in understanding the whole person — not just their diagnosis or presenting challenges.

We take the time to understand each individual's goals, environment, strengths, and support network. From there, we design tailored supports that are practical, relevant, and aligned with everyday life.

We work collaboratively across disciplines, ensuring therapy and behaviour support are not delivered in isolation, but as part of a cohesive plan. This allows for consistency in strategies, communication, and outcomes across all areas of support.

Our focus is always on:

- building real-life skills and independence
- delivering therapy that is functional and meaningful
- supporting families and carers alongside the participant
- maintaining clear and consistent communication
- adapting supports as needs evolve over time

Access and Delivery

We provide flexible service delivery options to ensure support is accessible and responsive to individual needs.

Services are available through:

- in-home support
- community-based sessions
- telehealth services (available nationwide)
- rural, remote, and outreach services

This flexibility allows us to meet participants where they are — reducing barriers and making support more accessible, practical, and consistent.



Who We Support

We work across the NDIS ecosystem to provide coordinated and effective support.

Participants

Supporting children, adolescents, and adults to develop skills, build independence, and achieve meaningful outcomes.

Families and Carers

Providing guidance, structure, and practical strategies to support individuals in their everyday environments.

Support Coordinators and Referrers

Offering responsive, reliable services with strong communication and consistent follow-through.

Who We Support

Capability Support Services is built on the belief that support should feel different.

It should feel:

- connected, not fragmented
- empowering, not overwhelming
- practical, not theoretical
- consistent, not unpredictable
- person-centred, always

We are committed to delivering support that not only meets immediate needs but creates lasting impact — helping individuals feel more confident, more capable, and more supported in their everyday lives.



Get in Touch



CONTACT US TODAY



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Let us
help you
unlock your
Capabilities!



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